

Terms and Conditions: Fixed Broadband Winter Campaign (1 July 2019 till 31 August 2019)

The provision of Telkom's Broadband Service (whether over xDSL or Fibre) is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

1. Telkom would like to highlight that the provision of Unlimited Home Lite[#] 10Mbps Fibre service is subject to the Openserve Fibre network availability which can be found on Telkom's website at the following URL www.telkom.co.za/today/ucm.
The R649 Unlimited Home Lite[#] Bundle, the July Deal of the Month is only available on Openserve's Fibre network.
2. Should the customer not reside within the Openserve Fibre footprint, Unlimited Home Bundles on DSL, LTE Bundles, Vumatel bundles or Link Africa bundles will be offered as an alternative service at their respective bundle prices based on coverage.
3. The provision of Lit Box and Netflix vouchers are only applicable to the Uncapped Offers and subject to availability of LIT Box stock and Netflix vouchers available.
4. The provisioning of Unlimited Home DSL will be subject to several variables such as Telkom network availability, distance between closest exchange and installation address, copper line quality and line sync speed limitations.
5. The Winter campaign promotion is available to all new customers for Broadband services, DSL customers migrating to Fibre and customers upgrading to higher speed bundles on the applicable Fibre Networks available to Telkom Internet.
6. Modem and installation is included for new and migrating customers subject to the signing up on a contract for the respective bundle.
7. The Winter campaign promotion will include a LIT Box and a 3 month Netflix voucher on the 10/20/40/100/200Mbps uncapped bundles, subject to signing a 24-month contract.
8. This promotion will include a free (three) 3-month voucher to stream Netflix as at 1 July 2019 till 31 August 2019. Vouchers need to be redeemed by the customer within the promotional period for activation, else will be deemed null and void after the promotional period. Netflix promotion terms and conditions can be found on <https://apps.telkom.co.za/rococo/public/content/netflix-register>

9. The 10/20/40/100/200Mbps uncapped bundle price does not include the Netflix subscription after the 3-month expiry, customers will be liable to pay the Netflix subscription over and above the Bundle price.
10. Additional Lit Box's and X Box devices can be purchased as Add Ons to the bundles.
11. Pricing will be applicable for the duration of the contract and is subject to change with annual tariff adjustments.
12. Penalties will apply when customer cancels the service before the end of the 24-month contract period, clawback ONLY on router, LIT box and installation charges and not monthly subscription.
13. Pro-rata billing rate will apply upon installation date.
14. The promotion will not allow downward speed migrations of the customers' current speeds if customers are within an existing contract.
15. Fibre Installation on Openserve is valued at R 1437.50, which includes trenching of first 8 meters. If beyond 8 meters' customer will be charged an extra R182.40 per meter.
16. Customers are responsible to provide network access to their premises via Point of Entry sleeves/ducts, at their own costs.
17. Telkom Internet Uncapped deals subject to Telkom Internet Acceptable Use Policy.
18. The 4Mbps Unlimited Home Bundle does NOT qualify for the LIT Box included in the offer, customers must purchase the device if they require one, however they will qualify for the 3 months Netflix voucher.
19. Telkom Internet Uncapped deals are subject to Telkom Internet Acceptable policy at [Telkom Internet Acceptable Use Policy \(AUP\)](#)
- 19.1. Uncapped Internet FUP chart:

Telkom Internet Uncapped FUP Chart					Old FUP Levels		Usage Management between 07h00 to 24h00					
Product Names	Product Speed - Mbps	07h00 - 24h00 FUP Total GB	Usage Potential between 24h00 and 07h00 GB	Total product Usage Potential GB	(Throttled for rest of month when level has been reached)		FUP Level 1 (Throttled between 19h00-21h00)		FUP Level 2 (Throttled between 18h00-22h00)		FUP Level 3 (Throttled between 07h00-00h00)	
					GB	Throttle Speed Mbps	GB	Throttle Speed Mbps	GB	Throttle Speed Mbps	GB	Throttle Speed Mbps
Home/BusinessUncapped	2	200	148	348	100	0,384	100	1	150	0,5	200	0,384
Home/BusinessUncapped	4	360	295	655	180	0,384	180	2	270	1	360	0,5
Home/BusinessUncapped	8	720	591	1311	360	1	360	4	540	2	720	1
Home/BusinessUncapped	10	900	738	1638	450	1	450	5	675	2,5	900	1,25
Home/BusinessUncapped	20	1800	1477	3277	900	2	900	10	1350	5	1800	2,5
Home/BusinessUncapped	40	3600	2953	6553	1800	2	1800	20	2700	10	3600	5
Home/BusinessUncapped	100	6000	7383	13383	3000	10	3000	50	4500	25	6000	12,5
Premium Uncapped	2	250	148	398	125	0,384	125	1	187,5	0,5	250	0,384
Premium Uncapped	4	500	295	795	250	0,384	250	2	375	1	500	0,5
Premium Uncapped	8	1000	591	1591	500	1	500	4	750	2	1000	1
Premium Uncapped	10	1250	738	1988	625	1	625	5	937,5	2,5	1250	1,25
Premium Uncapped	20	2500	1477	3977	1250	2	1250	10	1875	5	2500	2,5
Premium Uncapped	40	5000	2953	7953	2500	4	2500	20	3750	10	5000	5
Premium Uncapped	100	12000	7383	19383	6000	10	6000	50	9000	25	12000	12,5
Home/Business Lite Uncapped	10	200	738	938	N/A	N/A	100	2	150	1	200	0,5
Home/Business Lite Uncapped	20	360	1477	1837	N/A	N/A	180	4	270	2	360	1
Home/Business Lite Uncapped	40	720	2953	3673	N/A	N/A	360	4	540	2	720	1
Home/Business Lite Uncapped	100	900	7383	8283	N/A	N/A	450	10	675	5	900	2
Home/Business Lite Uncapped	200	1800	14766	16566	N/A	N/A	900	20	1350	10	1800	4

Telkom Internet products are governed by its Specific Terms and Conditions policy.

[Broadband Terms and Conditions](#)

[Telkom Internet Terms & Conditions](#)

[Telkom Internet Acceptable Use Policy \(AUP\)](#)

<https://tlkm.link/NetflixPTsCs>