

## Terms and Conditions for Black Friday Mobile Deals – November 2021

1. Telkom Standard Terms and Conditions apply (full details may be accessed at [www.telkom.co.za](http://www.telkom.co.za)).
2. FreeMe Product specific Terms and Condition apply.
3. Black Friday deals are available in Telkom Retail, Online and Call Centre channels, from 22 November 2021 until 05 December 2021.
4. Black Friday deals and accessories are subject to stock availability and only available while stock lasts.
5. Free Additional Telkom Mobile Data and Free All-network Voice minutes shall be available on selected Black Friday FreeMe deals.
6. Free 50GB promotional Telkom Mobile Data shall be allocated for 3 consecutive months (deal dependent).
7. Free All-network Voice minutes shall be allocated for 24 consecutive months (deal dependent).
8. Free monthly Telkom Mobile Data shall expire at the end of the current calendar month.
9. No carry-over shall apply to the promotional Telkom Mobile Data during and/or after the promotional period.
10. The Data transfer option shall not be permitted on the Deal promotional Telkom Mobile Data.
11. Telkom Mobile Data is only available on the Telkom Mobile network or coverage areas and shall not allow for roaming on partner's networks.
12. The Free 100 or 200 All-network Voice minutes (deal dependant) shall be valid for 31 calendar days from the date of activation. No carry over will be allowed.
13. The All-network Voice minutes included in the deal promotion shall be billed on per second billing methodology and will exclude premium-rated and international calling.
14. Telkom shall not be held responsible for failure to access internet at locations where Telkom does not have coverage.
15. To qualify for Black Friday deals customer should visit a Telkom retail store and apply in-store or apply on-line by visiting the Telkom website.
16. Please note that not all Telkom channels will be able to fulfil Black Friday deals, channels excluded are external Telkom Call Centres (SDM, Rewards Co, etc.) and channels where the order cannot be processed within the Black Friday promotional period.
17. Black Friday deals are available to all consumer customers that order a new or renewal mobile contract from Telkom. Customers that want to do an in-life tariff migrations from an existing mobile contract, not eligible to renew, are excluded. The following customer eligibility conditions apply:
  - a. Only New sales / customers eligible for renewal will qualify for promotional deals
  - b. Customers who are currently on a SIM only plan (not a 24-month contract with Telkom) should apply in-store at a Telkom retail store
  - c. Customers who qualify for promotional Black Friday deals include:
    - New Customers
    - Existing customers who apply for an additional mobile service
18. At the time of maturity of the applicable promotional period (i.e. upon the 24-month term being realised) the associated 24 month the Free All-network Voice minutes x24 Months, added to this offer will expire and lapse when the customer continues month to month contract.
19. The standard Once-off SIM and Connection fee of R99.00 applicable to mobile deals will be charged on customer's first invoice for all new provide orders.

20. Telkom reserves the right to suspend the service to customers who misuse or abuse the service. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend the service.
21. Telkom reserves the right to amend this offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: [http:// www.telkom.co.za](http://www.telkom.co.za); which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.

E&OE.