

**Terms and Conditions September Promotion: Fibre To The Home (FTTH)
Unlimited Home and Unlimited Home Lite Bundle with LIT box and X-box
(06 Sept 2019 till 21 Sept 2019)**

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

1. Telkom would like to highlight that the provision of this promotion is subject to the customer entering a 24 months' contract and the customer falls within the Fibre network coverage at the residential address where they wish to access the promotional products.
2. The Fibre network coverage can be confirmed on Telkom's website at the following URL www.telkom.co.za/today/ucm.
3. This promotion will be available to new and migrating Residential Customers.
4. Customers migrating from DSL to FTTH will not be penalised for early terminating the DSL contract. The early termination fees will be waived.
5. **The LIT Box and X-box promotion is exclusive to FTTH Unlimited Home and Unlimited Home Lite bundles and is not available on DSL Bundles.**
6. Should you wish to add the X-box console to your existing Unlimited Home or Unlimited Home Lite bundles, you may do so by entering a separate contract the pricing being subject to the contract period i.e. 6/12/24/36 months.
7. The X-box console is subject to the manufacturer's warranty and/or terms and conditions.
8. Modem and installation is included for new and migrating customers who wish to take up this promotional product.
9. In the event of you cancelling the contract before the expiry of the contract term, early termination penalties will apply.
10. . You will be liable to pay charges applicable to the offer, monthly in advance, from the date the Service(s) is commissioned, which shall be subject to adjustments from time to time as determined by the Telkom. The customer to note that the first invoice will include pro-rata rental from date of installation to invoice date.
11. The discounted charges will only apply for the Contract Term.

**1UNLIMITED HOME/UNLIMITED HOME LITE PRODUCT NAME IS THE NAME OF THE OFFER/BUNDLE
AND HAS NO REFERENCE TO THE PRODUCT SPECIFICATIONS**

12. The promotion will not allow downward speed migrations of the customers' current speeds if customers are within an existing contract.
13. Telkom Internet Uncapped deals subject to Telkom Internet Acceptable Use Policy.
14. Telkom Internet Uncapped deals are subject to Telkom Internet Acceptable policy at [Telkom Internet Acceptable Use Policy \(AUP\)](#)

SmartBroadband Wireless LTE Terms and Conditions for 36 month XBOX 1S ALL DIGITAL Comic Con Deals

1. Telkom Standard terms and conditions apply (full details on www.telkom.co.za/terms).
2. Telkom reserves the right to amend these offerings and terms and conditions from time to time. Telkom will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. The 4 XBOX 1S ALL DIGITAL Comic Con deals are as follows:
 - a. SmartBroadband Wireless 20GB which is a double data offer, which includes 20GB Telkom anytime data per month (available on Telkom network which is non-roaming) and 20GB night surfer data per month also on Telkom coverage + XBOX 1S ALL DIGITAL and Huawei LTE router @R 399 pm x 36 months.
 - b. SmartBroadband Wireless 20GB which is a double data offer, which includes 40GB Telkom anytime data per month (available on Telkom network which is non-roaming) and 20GB night surfer data per month also on Telkom coverage + XBOX 1S ALL DIGITAL and Huawei LTE router @ R 509 pm x 36 months.
 - c. SmartBroadband Wireless 50GB which is a double data offer, which includes 70GB Telkom anytime data per month (available on Telkom network which is non-roaming) and 20GB night surfer data per month also on Telkom coverage + XBOX 1S ALL DIGITAL and Huawei LTE router @ R 609 pm x 36 months
 - d. SmartBroadband Wireless Uncapped All Hours which is an Uncapped LTE offer, (available on Telkom network which is non-roaming) + XBOX 1S ALL DIGITAL and Huawei LTE router @ R 1049 pm x 36 months
4. Night Surfer Data shall be valid between 12am – 7am.
5. RICA shall apply for all these SmartBroadband Wireless deals
6. Subscribers who sign up for these Smartbroadband deals each month shall receive the double data allocation for the duration of the 24-month contract and after 24 months the data allocation shall revert to the single data allocation for both anytime data and night surfer.
7. The double data SmartBroadband Wireless is a promotion and Telkom reserve the right to retract the offer at any time and with no prior warning to customers.
8. Telkom reserve the right to throttle and/or shape the traffic of the Double Data SmartBroadband Wireless products in the network peak times between 6pm and 11pm daily.

9. The Telkom's Double Data SmartBroadband Wireless offers shall be available on a 36-month contract, which will be a SIM offer and a deal with an LTE WiFi router & XBOX 1S ALL DIGITAL. These offers/deal are available until 24th September 2019.
10. The SmartBroadband Wireless subscribers who deplete their inclusive allocated data, have an option to top-up with LTE/LTE-A Once-off data bundles, which expires within 61 days for Anytime data and within 31 days for Night Surfer data from the date of activation
11. SmartBroadband Wireless LTE subscribers who top-up/purchase the LTE/LTE-A Once-off bundles (which expires within 61 days for Anytime data and within 31 days for Night Surfer data), if not completely utilized will be allowed to carry over the remainder of the LTE/LTE-A Once-Off data into the next month, and shall expire on the set expiry date.
12. At the beginning of the new month, SmartBroadband Wireless LTE customers, shall be allocated the inclusive data which is anytime data and night surfer data. The inclusive allocated data will always be the primary bundle that will be consumed first and there-after the remainder of the data bundle carried over of LTE/LTE-A Once-Off bundle if applicable.
13. For example, a subscriber who depletes his/her inclusive data on the 20th October and top-up/purchase the LTE/LTE-A Once-off bundle which expires within 61 days for Anytime data and within 31 days for Night Surfer data from the day of activation.). The LTE/LTE-A Once-off bundle will expire on 19th December. On 1st November, the inclusive data will be allocated and the remaining LTE/LTE-A Once-off data bundle, will be carried over. The inclusive allocated data will always be the primary bundle that will be consumed first and once depleted then the remaining LTE/LTE-A Once-Off data bundle shall be consumed if still available.
14. RICA shall apply for the double data SmartBroadband Wireless LTE deals.
15. Subscription to Telkom's SmartBroadband Wireless service is subject to the availability of its LTE network coverage within the specified location and the subscriber will not be able to roam on Telkom roaming partner Vodacom network. A Sales agent will be able to assist you with checking if your address is in coverage or alternatively you can do it online at <http://www.telkom.co.za/coverage/> .
16. The SmartBroadband Wireless service is provided as a fixed wireless broadband service for use in a fixed location and should a subscriber relocate, Telkom cannot guarantee and be held liable for lack of network coverage, reliability and throughput outside its specified LTE coverage areas.
17. Should a subscriber use his SmartBroadband Wireless service for mobility purposes Telkom shall not be liable for lack of LTE coverage or throughput outside of its LTE coverage areas.
18. These products do not support roaming on the Vodacom network and are to be utilized in the Telkom Mobile LTE network coverage footprint only.
19. 3G failover to Telkom Mobile's 3G network only will be supported on the SmartBroadband Wireless service.
20. Telkom shall endeavour to ensure that LTE coverage is available where Telkom stipulates it has LTE coverage. Telkom shall not, however, be held responsible for customers' failure to access the Internet in areas that are not eligible for LTE.
21. A compatible device is required to use Telkom's LTE services. The maximum speed that can be experienced by the subscriber is dependent on the speed specification of the device.
22. Telkom's LTE network currently supports voice calls; however, a subscriber will be required to contact Support on 081 180 through any means of communication available to them to request that the voice capability be enabled on their service.
23. A flat rate of R 2.75 on per second billing basis will apply for any voice call on SmartBroadband Wireless service, with exception of emergency services (10111, 10177 and 112) and Telkom helpdesk 081 180 which are free from a Telkom Mobile SIM card.

24. SMS is enabled for normal usage, notification and balance enquiry
25. SMS charge is set at 30c/SMS and MMS charge is set at 50c/MMS.
26. The out-of-bundle rate of R30c (thirty cents) per MB applies.
27. Inclusive allocated data bundles will expire at the end of the next calendar month. For example, at the beginning of each month subscribers will be allocated the inclusive data and at the end of the month the remaining inclusive anytime data will be carried over.
28. Telkom's LTE network is supported on the 2300MHz TDD Radio frequency spectrum and the experience may vary depending on the wall thickness at your premises/location.
29. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorised or unauthorised, resulting from virus attacks, security vulnerabilities, or loss of information.
30. Telkom SmartBroadband LTE is a wireless service and as such is a best effort service with no guarantees on throughput. There are many factors that can affect the speed of the LTE service such as, but not restricted to, signal strength/distance to tower, number of users on the tower, type of service being accessed on the internet and local PC environment.

Data Validity Rules for SmartBroadband Wireless LTE Deals

1. The monthly Inclusive anytime data validity period shall expire within two calendar months from the month of allocation. i.e. the inclusive anytime data allocated to your plans on 01 December will expire on 31 January.
2. The monthly Inclusive night surfer data validity period shall expire in one calendar month from the month of allocation. i.e. the inclusive night surfer data allocated to your plans on 1 December will expire on 31 December.
3. The unused inclusive anytime data on SmartBroadband Wireless 20GB plans shall roll over to the end of the next calendar month. Rolled over data will be depleted first before the newly allocated inclusive data is used.
4. The unused inclusive night surfer data on SmartBroadband Wireless 20GB plans shall not be carried over to the next calendar month.
5. Promotional data and Night Surfer data shall not roll over and shall not be transferable.

6. **Example 1:** A Subscriber who have a SmartBroadband Wireless 20GB plan which comes with inclusive 20GB Anytime Data + 20GB Night Surfer Data. The subscriber who utilise 15GB of your inclusive anytime data and 15GB of your night surfer data. The remaining inclusive 5GB anytime data unused will be carried over and the 5GB Night Surfer Data shall not be carried over.
The carried inclusive 5GB anytime data will be consumed and be depleted first before the new monthly inclusive allocated 20GB Anytime Data is utilised.

Data Transfer Rules:

1. The Data Transfer service shall be available to SmartBroadband Wireless LTE deals. Data Bundles Transfer shall not be allowed to or from other Mobile Operators.
2. SmartBroadband Wireless LTE post-paid customers shall only be able to transfer data to a SmartBroadband Wireless post-paid and/or SmartBroadband Wireless Prepaid customers only.
3. The Data Transfer service shall support Inclusive Anytime data and LTE/LTE-A Once-off Anytime data bundles, excluding night surfer data bundles and promotional Telkom Anytime data bundles.
4. The Data transfers shall be in the following denominations: 25MB, 50MB, 100MB, 250MB, 500MB and 1GB.
5. Donated Data bundles validity period shall be as per the donor data bundle validity period, e.g. if a customer transfer 5GB from 20GB anytime data that was allocated on 1 December and expires within two-month calendar, the 5GB donated anytime data bundles shall expire within two-month calendar.
6. The Data Transfer service shall be available through the following channels USSD, Portal and Telkom App.
7. There is no activation or subscription fee for the service.
8. Customers shall be allowed to transfer up to 1GB a day and 10GB a month per MSISDN within the SmartBroadband Wireless Post-paid and SmartBroadband Wireless Prepaid customers. Customers shall be able to transfer data to 5 unique Telkom SmartBroadband Wireless numbers per month.
9. Customers shall not be allowed to transfer the full amount of the available LTE/LTE-A Once-off Anytime data bundles should they purchase it, e.g. if a customer purchases 10GB once-off LTE/LTE-A data bundles she/he cannot transfer all 10GB.
10. Customers receiving the donated data bundle shall not be allowed to transfer that data bundles to others.
11. The donated data bundles shall not be prorated and the customer shall be able to utilize it until it is fully consumed or has expired. Unused donated data bundle shall not carry over; when the bundles expires customer will forfeit all unused data.
12. Once the Anytime Data bundle has been transferred, the transfer cannot be reversed.
13. Prices are valid at date of print. E&OE.

Telkom Internet products are governed by its Specific Terms and Conditions policy.

[Broadband Terms and Conditions](#)

[Telkom Internet Terms & Conditions](#)

[Telkom Internet Acceptable Use Policy \(AUP\)](#)

Ticket Giveaway Rules:

With the purchase of any of the Xbox deals you will receive 2 tickets to attend Comic Con Africa 2019 which will be held at Gallagher Estate in Midrand, Gauteng from 21 – 24 September 2019.

(Transport cost excluded, customers to provide own transport to venue) Each ticket is a 4-day ticket and entitles you to attend on any or all the days of the exhibition.

Tickets are digital and will be dispatched to the recipients via email/SMS upon provision of a valid email address/cell number and conclusion of the sale of the specified products.