

## Telkom Product Terms and Conditions

### **LIT Music and Video VAS**

- By taking up the LIT Music and Video VAS offer, customers accept the terms and conditions that govern the use of LIT Music and Video. LIT Music and Video subscribed to under a company or a business name from Telkom Business Mobile will also be subject to these product-specific terms and conditions.
- LIT Music and Video VAS are music and Video streaming offer available on smartphones and tablets.
- LIT Music and Video VAS are limited to music and Video streaming respectively.
- LIT Music and Video VAS is accessible on Telkom Mobile network and while roaming on the MTN network.
- LIT Music and Video VAS is available on all qualifying plans subject to change as per Telkom's discretion except Multi sims.
- LIT Music and Video VAS is available to new and existing customers Telkom Consumer and Business customers.
- Telkom reserves the right to terminate or extend the LIT Music and Video VAS offer at any time.
- Music streaming is limited to the following participating OTT music providers. Participating OTT music providers include: Google play music, Apple Music and Simfy Africa.
- Video streaming is limited to the following participating OTT Video providers. Participating OTT music providers include: Google Movies, YouTube, ShowMax, and DStv Now.
- Telkom reserves the right to add or remove music and video providers at any time without prior notifications.
- New customers will also have to purchase the LIT Music or Video VAS.
- A Fair Usage Policy (FUP) of 10GB will be allocated per month for Music and 50GB for Video.
- The FUP allocation will be forfeited after 31 days of activation for once off purchases
- The FUP allocation will be forfeited at the end of the calendar month of subscription for recurring subscriptions
- Once the 10GB and 50GB data has been depleted, for LIT\_ Music and/or Video then data consumed from the participating OTT music and video providers will be deducted from customer's inclusive data.
- Usage notifications shall be sent to customers as and when required.
- LIT Music and Video VAS do not support data carry over from month to month.
- Monthly subscription fee may be required to access the services of LIT\_ Music and Video partners. Subscription fee per the participating OTT music providers are as follows: For more information on the recurring monthly subscription fee, please visit the following links:

Apple Music: <https://www.apple.com/za/music/>

Google Play Music: <https://play.google.com>

Simfy Africa: <https://www.simfyafrika.com>

Google Movies: <https://play.google.com/store/movies?hl=en>

ShowMax: [www.showmax.com](http://www.showmax.com)

DStv Now: [www.dstv.com](http://www.dstv.com)

- Telkom shall not be liable for any subscription fee. Customer is solely responsible for the paying the subscription fee on their own account.
- Monthly subscription is a monthly recurring subscription that is valid for thirty (30) days.
- Once the subscription fee expires, customer will no longer be able to access LIT Music and/or Video.
- Free trial subscription period allows customers free music streaming from the participating OTT music and video providers from date of activation. For more information on the free trials, please visit the following links:

Apple Music: <https://www.apple.com/za/music/>

Google Play Music: <https://play.google.com>

Simfy Africa: <https://www.simfyafrika.com>

ShowMax: [www.showmax.com](http://www.showmax.com)

- Customers only qualify for one free trial. Once a customer has already benefitted from the free trial, they will no longer qualify for it again.
- To unsubscribe from the participating OTT music and video providers, please visit the following links:

Apple Music: <https://www.apple.com/za/music/>

Google Play Music: <https://play.google.com>

Simfy Africa: <https://www.simfyafrika.com>

Google Movies: <https://play.google.com/store/movies?hl=en>

ShowMax: [www.showmax.com](http://www.showmax.com)

DStv Now: [www.dstv.com](http://www.dstv.com)

- Telkom reserves the right to add or remove music and video providers at any time without any prior notification. Information on participating music and video providers will be available on [www.telkom.co.za](http://www.telkom.co.za).
- Telkom reserves the right to suspend the service to customers who misuse or abuse the service.
- Telkom reserves the right at any time to terminate this offer without prior notifications
- Telkom reserves the right to amend these standard terms and conditions for LIT Music and Video at any time and the information will be available on [www.telkom.co.za](http://www.telkom.co.za).
- Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom shall have the right to immediately suspend the service.