

Product-Specific Terms and Conditions for Mobile Hunting solution

Powered by Single Number

1. Telkom's standard terms and conditions apply (full details at http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml).
2. Telkom reserves the right to amend this product-specific terms and conditions and will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za> which will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.
3. The Mobile hunting solution may include both Telkom mobile and fixed-line numbers and supports mobile numbers ported-in. In the case of ISDN lines - it will only be available on the main number of the ISDN Basic or Primary Rate.
4. Customers will be billed for the Mobile Hunting solution powered by Single Number via Telkom's fixed line account system. The service will not be charged for on the Mobile invoice.
5. No call forwarding charges for the hunting solution will be applied if the call is terminated on the Telkom network – including both Telkom mobile and Telkom fixed line termination numbers.
6. Forwarded calls to other networks will be billed to the Mobile Hunting customer, according to the normal call charges for all off-network calls.
7. Customer's calling the business Mobile Hunting number, will pay standard landline call charges.
8. The mobile hunting solution has a month-to-month subscription charge as well as a once-off activation fee.
9. Normal call charges will apply to voicemails notification/messages left outside of Telkom network.
10. Telkom shall not be liable for call forwarding charges incurred where the subscriber included non-qualifying numbers as part of the hunting solution i.e. off-network terminating numbers. Non-qualifying numbers include ported, premium rated, international, non-geographic, VoIP or any other number from any other network that will attract a call forwarding charge.
11. Existing Telkom PSTN telephone numbers can not be utilized or ported to be used as the main hunting number in the hunting solution (only applicable to new numbers).
12. This offer is only applicable for person-to-person usage and terminating numbers in the hunt group shall not be used for purposes of least cost routing, server hosting, machine-to-machine, re-sellers, international bypasses, payphones or call centres. Failure to adhere to these conditions shall be a breach of these product terms and conditions and Telkom Mobile shall have the right to immediately suspend the services.
13. Telkom will regard the use of the service as prohibited in 11. above as fraudulent activity and suspend the service immediately pending an investigation. (Note: Telkom reserves the right to suspend/terminate this service when any fraudulent activity is suspected).
14. Telkom reserves the right to withdraw the offer at any time without prior notification.