

Referral Campaign – Terms and Conditions

1. This referral campaign is run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria (“Telkom”).
2. These terms and conditions will apply to all referrals submitted for Telkom Pay digital wallet during the campaign period.
3. By referring someone to the Telkom Pay digital wallet, the consumer agrees to be bound by these terms and conditions and Telkom’s Privacy Policy.
4. These terms and conditions may be amended by reasonable notification at any time during the campaign, and will be applied and interpreted at the sole discretion of Telkom.
5. The referral campaign allows clients who are registered on Telkom Pay’s digital wallet who have the required minimum wallet balance (“consumer(s)”) an opportunity to refer family and friends to sign up for the Telkom Pay digital wallet and earn referral points for successful referrals.
6. It is easy to refer friends and family. Consumers will need to go to the referral menu and select “refer a friend” and elect to send the referral via SMS or WhatsApp (preferably). The referral message will include the consumer’s referral code.
7. Consumers will earn 5 points for each successful referral. A successful referral occurs when the person to whom the referral message was sent registers on Telkom’s Pay digital wallet as a client, using the consumer’s referral code and deposits a minimum of R10 into their wallet.
8. Consumers will earn an additional 5 points for each successful referral when the person to whom the referral message was sent registers for a Telkom Virtual card within Telkom Pay.
9. Consumers may only redeem their referral points when earned. 1 (one) Referral points shall be worth R1 (“referral amount”).
10. The referral amount can be spent on Telkom airtime or data only. It cannot be withdrawn, transferred or used to purchase electricity or airtime or data of another network.
11. The referral campaign is valid during the period 7 June 2021 to 07 September 2021. The duration of the referral campaign may be extended at the discretion of Telkom.
12. Consumers should reach out to customer support on the WhatsApp channel by typing ‘i’ and choosing to speak to an agent (type ‘t’) to enquire about referral campaign issues.

General:

13. Consumers interested in participating in the referral campaign must be South African residents with a valid identity document or passport and be 18 (eighteen) years or older.
14. Employees of Telkom and their immediate families, associated companies, outlet owners and their immediate families and staff associated with this referral campaign are entitled to participate.
15. Telkom will not be responsible for any costs and/or expenses which consumer, or any other person (if applicable), incur during and for the purposes of participating in the referral campaign
16. Consumers take part in the referral campaign at their own risk and Telkom bears no responsibility for any loss, damage or harm suffered as a result of the participation or any aspect thereof.
17. The consumer shall not be entitled to the referral amount if it is unlawful for Telkom to supply such a referral amount to you or you have directly or indirectly been engaged in corrupt, fraudulent practices in referring the clients to Telkom.
18. Telkom reserves the right to cancel the referral campaign at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control, and will not be liable to consumers in such event for any cause or action whatsoever.
19. These terms and conditions will be construed, interpreted and enforced in accordance with the applicable laws of the Republic of South Africa.