Terms and Conditions for Pre-paid Internet Starter Packs

- 1. Telkom Standard Terms and Conditions apply (full details may be accessible at www.telkom.co.za)
- 2. Telkom reserves the right to amend this offerings terms and conditions, from time to time. Telkom will give notice to each Consumer of such amendments and will place the amended terms and conditions on Telkom's website at the following link: http://www.telkom.co.za; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
- 3. RICA shall apply.
- 4. These offers are available for a limited period only.
- 5. All Internet Starter Packs shall be provisioned on the current default pre-paid tariff plan.
- 6. The 1.2GB SIM Only Internet Starter Pack shall consist of a SIM card and a 1.2GB of data bundle. The subscriber shall be allocated 100MB of data every month over a 12 month period.
- 7. The 2.4GB SIM Only Internet Starter Pack shall consist of a SIM card and a 2.4GB of data bundle. The subscriber shall be allocated 200MB of data every month over a 12 month period.
- 8. The 6GB SIM Only Internet Starter Pack shall consist of a SIM card and a 6GB of data bundle. The subscriber shall be allocated 512MB of data every month over a 12 month period.
- 9. The 12GB SIM Only Internet Starter Pack shall consist of a SIM card and a 12GB of data bundle. The subscriber shall be allocated 1GB of data every month over a 12 month period.
- 10. The 2.4GB Internet Starter Pack shall consist of a SIM card, 2.4GB of data bundle (200MB PM X 12) and a 3G USB modem.
- 11. The 6GB Internet Starter Pack shall consist of a SIM card, 6GB of data bundle (512MB PM X 12) and a 3G USB modem.
- 12. The 12GB Internet Starter Pack shall consist of a SIM card, 12GB of data bundle (1GB PM X 12) and a Mi-Fi router.
- 13. Notwithstanding the clauses 6 to 12 above if customers are not using the Internet Starter Packs for three consecutive months within the 12 month period, the SIM shall be suspended on the network and be ceased on the fourth month. This shall apply to all Internet Starter Packs.
- 14. Each data allocation will be allocated at the beginning of the month and will be valid until the end of that calendar month.
- 15. Unused data for a particular month will not be carried over into the next month, e.g. data allocated in May will expire at the end of May.
- 16. The first data allocation shall not be prorated and the subscriber will be awarded the full data allocation upon activation of the SIM card irrespective of day of the month and the data bundle will expire at the end of the month, e.g. if the SIM is activated on the 12th of the month with 1.2GB Internet Starter Pack, the subscriber shall be allocated with the full amount of 100MB of data
- 17. There is no device bundled with the 1.2GB; 2.4GB; 6GB and 12GB SIM Only Internet Starter Packs.
- 18. Once the 12 months have lapsed, any remaining unused data shall be forfeited.
- 19. SMS is enabled for normal usage, notification and balance enquiry.
- 20. Voice is enabled and calling rates applicable to the default pre-paid tariff plan shall apply.

- 21. When the data bundle allocated is used up, the out of bundle rate of R0.29 per megabyte shall apply.
- 22. The service is a best-effort service and no guarantees are provided on availability or throughput.
- 23. Telkom shall not be held responsible for failure to access internet at locations where Telkom Mobile does not have coverage and the service experience may change from time to time.
- 24. Telkom is not liable for any loss or damage to your property or equipment arising out of the provision, installation or maintenance and use of the service.
- 25. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorised or unauthorised, resulting from virus attacks, security vulnerabilities or loss of information.
- 26. All prices include VAT.
- 27. Prices are valid at date of print. E&OE.