

BizTalk Onnet Terms and Conditions

- All BizTalk offers subject to the signing of a 12 or 24-month contract. In the case of breach of contract, a penalty will be charged. A system generated penalty of 10% of the monthly subscription fees multiplied over the remainder of the contract period will be charged.
- Upgrades between Telkom BizTalk packages will not be penalized.
- Offer only available to Telkom Business customers on conventional direct analogue lines.
- Value added service conditions will apply as per individual product.
- The inclusive minutes will apply to Local and Long Distance calls during Peak and Off-Peak Time and will not be charged for. Minutes are allocated on a 'use it or lose it' basis. Minutes not fully utilized during a bill cycle are not transferable from month to month or between calling plans. The inclusive minutes apply only to calls made to numbers on Telkom's network.
- The following call types will be excluded from the FREE bundled minutes: Premium rated calls (0862, 0865, 0866 and 0867), Teleconference; Operated-assisted calls; Service calls (including calls like autoComplete when using 1023 directory Services/Yellow Pages, RingBack or Collect Calls); WorldCall; SmartAccess; Telkom SupremeCall, Public PayPhones;
- Normal published Telkom call rates will apply once the inclusive minutes have been fully utilized.
- Telkom BizTalk cannot be used in combination with other Telkom calling plans. It excludes the following calls and customers:
 - International calls
 - Cellular calls
 - Residential customers
 - PrepaidFone customers
 - Telkom SupremeCall customers
 - ISDN customers
 - WorldCall customers
 - XtraTime customers
 - SilverLine customers
 - InfinitCall customers
 - Surfmore customers
 - Customers connected to manual exchanges
 - Public and Private Payphone
- You will need a CLI telephone to be able to share in all the benefits of Telkom BizTalk value added line services.
- You need a tone-dialling telephone to be able to activate these services
- Customers who use ForwardCall will be charged for the diverted portion of calls received.
- This offer is not currently offered to Wholesale DSL customers.
- Telkom reserves the right to increase the prices of these calling plans, subject to annual tariff increases.