

FAQ - ShowMax VOD & Telkom promotion

What is ShowMax VOD (video on demand)?

ShowMax is a subscription video on demand service that recently launched in South Africa. It is Africa's biggest online collection of series and movies, with over 20 000 episodes of the best local and international shows. All you need is the Internet and with Telkom's bolt on data deal, your entertainment is sorted.

What is this Telkom ShowMax promotion about?

Any new or existing customers with qualifying products and services, will have unlimited or unmetered Internet access to their ShowMax service until 30 June 2016.

Who qualifies for this promotion?

Any new or existing DSL, FTTH or LTE customer who subscribe to TelkomInternet and also subscribe to the TI Entertainment VAS bolt-on, will receive unmetered Internet access to their ShowMax service, for a promotional period, until 30 June 2016.

Any new and or existing SmartHome customer who take up a Premium, Supreme or any of our Infinite 100, 200 or LTE-A offers, will receive unmetered Internet access to their ShowMax service, for a promotional period, until 30 June 2016. In other words bundles that include TI Entertainment VAS bolt-on.

Any new SmartPlan 100 customer who subscribe between now and 30 June 2016 will receive unlimited Internet access to their ShowMax service, for a promotional period, until 30 June 2016.

What happens after 30 June 2016?

From 1 July 2016 ShowMax Internet access will no longer be unlimited or unmetered. Data used by the ShowMax service will be consumed according to the specific product subscribed to and usage will be billed accordingly

What is the qualifying dates for this promotion?

The end date for the unlimited or unmetered ShowMax Internet access is 30 June 2016.

How much will my ShowMax subscription cost?

ShowMax monthly subscription fee is R99, and gives a subscriber unlimited access to the ShowMax library, with videos streaming in resolutions of up to 720p. You can have up to five devices registered simultaneously to an account, and may stream to two of them at a time. More information is available on www.showmax.com

What is the Fair Usage Policy on the LTE Entertainment VAS bolt-on?

The Entertainment VAS bolt-on Fair usage policy is limited to 10Gb