

## **Telkom “January Deal of the Month Unlimited Home 4Mbps” –Terms and Conditions**

**Please read these terms and conditions (“Terms and Conditions”) carefully. Participation in this promotional offer will constitute your agreement to comply with these Terms and Conditions. If you do not agree with these Terms and Conditions, please do not participate in this promotional offer.**

All participants during the term of this agree to be bound by the following terms and conditions

### **1. Promotion:**

1.1 Telkom "Unlimited Home 4Mbps" Promotion Terms and Conditions should be read together with the Telkom SA SOC Ltd, standard Terms and Conditions which can be located on [www.telkom.co.za](http://www.telkom.co.za).

### **2. Promotion Period:**

2.1 The offer is only available for the month of January 2018.

2.2 The duration of the Promotion may be extended or curtailed at the discretion of the Telkom.

### **3. Who is eligible to receive the offer:**

3.1 New to Broadband (NTB) or New to Franchise (NTF) customers will qualify for a FREE modem and installation upon signing up on a 24 months' contract.

3.2 Customers will carry over their existing contracts when upgrading to Unlimited Home 4Mbps.

3.3 All participants must:

- a. be citizens of the Republic of South Africa and/or a legal resident of the aforesaid country;
- b. be currently residing in the Republic of South Africa at the date of the commencement of the Promotion Period;
- c. be a natural person and be at least 18 (eighteen) years old at the date of the commencement of the Promotion Period.

### **4. Unlimited Home 4Mbps Promotion**

4.1 The provisioning of Telkom's xDSL & FTTH Service(s) will be subject to network availability, distance between closest exchange and installation address, copper line quality and line sync speed limitations.

4.2 If no ADSL/FTTH broadband infrastructure is available, 3G or LTE should be recommended as a solution with their respective bundles on offer if the customer is within the footprint.

4.3 Customers will carry over their existing contracts when upgrading to Unlimited Home 4Mbps.

- 4.4 No new modem will be issued for the existing customers.
- 4.5 Mobile Data portion not included.
- 4.6 Mobile router not included.
- 4.7 Pro-rata billing rate will be applicable.
- 4.8 Upward migrations are allowed and the customer shall carry over the existing contract, no penalties to apply.
- 4.9 Penalties will apply when customer cancels the service before the end of 24-month contract.
- 4.10 New to Broadband (NTB) or New to Franchise (NTF) customers will qualify for a FREE modem and installation upon signing up on a 24 months' contract.
- 4.11 New to Broadband (NTB) or New to Franchise (NTF) customers will qualify for a FREE wireless router, Wi-Fi range extender and Android TV media box upon signing up on a 24 months' contract applicable to the first 5000 orders installed.
- 4.12 Customers are responsible to provide network access to their premises via Point of Entry sleeves/ducts, at their own costs.
- 4.13 Installation will be free on FTTH if a customer sign a 24-month contract (includes trenching of first 8 meters), if beyond 8 meters' customer will be charged R182.40 per meter.
- 4.14 Telkom Internet Uncapped deals subject to Telkom Internet Acceptable Use Policy
- 4.15 Telkom Internet & Broadband Terms & Conditions.
- 4.16 Telkom Internet products are governed by its Specific Terms and Conditions policy

## 5 Limitation of Liability:

- 5.1 To the extent permitted by Consumer Protection Act No 68 of 2008 and any other applicable law:
  - a. The participant hereby indemnifies the Telkom against any direct, indirect, special, incidental, consequential or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise, because of the participant's entrance to the Promotion.
  - b. The Telkom excludes all warranties (express or implied), representations and liabilities regarding this Promotion (other than for death or personal injury caused by its negligence and/or fraud).
  - c. All personal information exchanged with the usage of 3rd party applications will not be monitored or controlled by the Telkom. The participant bares the responsibility to ensure that it is aware of the Terms and Conditions applicable to usage of 3rd party applications. The participant understands and agrees to indemnify the Telkom from all liability arising from whatsoever nature.

## 6 General:

- 6.1 Telkom Internet products are governed by its Specific Terms and Conditions Policy Broadband Terms and Conditions

The Telkom logo consists of the word "Telkom" in white, bold, sans-serif font, centered within a solid blue rectangular box. To the left of the box, there are thin blue lines forming a partial crosshair shape.

[Broadband Terms and Conditions](#)

[Telkom Internet Terms & Conditions](#)

[Telkom Internet Acceptable Use Policy \(AUP\)](#)

E & OE.