

**Telkom Terms and Conditions for Medium Savings Business Promotion**

1. Telkom's standard terms and conditions apply (full details at [http://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)).
2. Telkom reserves the right to amend this promotion's terms and conditions and will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za> which will be deemed incorporated into the Agreement and bind the Customer from the date that the amendment was listed on the abovementioned site.
3. Medium Business Savings Promotion (MBSP) offers customers the opportunity to save 20% on their total telecommunication spend.
4. Customer means a business who has applied for the MBSP and who participates in the promotion from Telkom pursuant to an application, and shall also include an applicant for the promotion.
5. In order to qualify for the MBSP, the customer must consume products from each of the following product families:
  - a Broadband (Access): ADSL, VDSL or FTTB
  - b Broadband (Internet): Business Uncapped or Premium Uncapped
  - c Fixed Voice: SIP, Business Voice Access, Supreme Call or BizTalk
  - d PBX or Unified Communications: Opticon Range (eMG, UCP 100, UCP 600, CCS, CM), Unify Openscape and Hosted Business Telephony (HBT)
  - e Mobile: SmartPhone or FreeMe
6. Customers that already consume products from each of the product families mentioned in Clause 5 above are not eligible for participation in the MBSP.
7. Customers that already consume mobile services from Telkom are not eligible for participation in the MBSP.
8. Customers who have existing products or services within the respective product families may be required to renew or migrate their services in order to participate in the MBSP.
9. The following products/services are not eligible for the promotion:
  - a Broadband (Internet): 2Mbps; Soft-capped Telkom Internet
  - b Fixed Voice: ISDN PRI and BizTalk PRI
  - c PBX or Unified Communications: Legacy products that are not available for sale as at 31 March 2016
  - d Mobile: Existing Telkom Business Mobile customers are excluded from participation in the promotion.
10. These terms and conditions do not supersede or replace the terms and conditions of the respective products and services making up the MBSP.
11. This MBSP is available to new and existing Telkom Business customers from the medium business segment, so classified by Telkom in its sole discretion, from time to time.
12. The MBSP is limited to customers from the medium business segment due to the nature of the eligible product families.
13. The MBSP is limited to the first 2500 applicants received between 16 September and 31 October 2016.
14. The customer will be required to supply their valid, correct and most up to date invoices, call records, CDRs or a adequate proof of their telecommunication spend in order for the savings to be calculated.
15. The value of the MBSP will be calculated based on current spend profile and should the customer's consumption behaviour change in any way, the amount of customer savings may be affected.
16. Should Telkom be unable to offer the customer a saving of 20%, the applicant will be given a Telkom SIM card loaded with credit to the value of R10 000 which will be allocated in R2000 increments over a 5 month period. Unused credit will not carry over month to month. After the 5 month period the SIM will be ceased without notice.
17. Telkom reserves the right to withhold, cease or rescind the offer at any time.
18. Telkom is not liable for any loss or damage to property or equipment arising out of the provision, installation or maintenance and participation in the MBSP.
19. Customers who have queries should contact their account manager or Customer care at 180 from their cellular phone or 081180 from any other number.

**BUSINESS NAME:** \_\_\_\_\_

**Accepted by (PRINT NAME)** \_\_\_\_\_ **on** \_\_\_\_/\_\_\_\_/20\_\_\_\_

\_\_\_\_\_  
**(SIGNATURE)**