

### **October Deal of Month: Terms and Conditions for Triple Data SmartBroadband Wireless 20GB**

1. Telkom Standard terms and conditions apply (full details on [www.telkom.co.za/terms](http://www.telkom.co.za/terms)).
2. Telkom reserves the right to amend these offerings and terms and conditions from time to time. Telkom will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. The October deal of the month is SmartBroadband Wireless 20GB which is a triple data offer, which includes 20GB Telkom anytime data per month (available on Telkom's network which is non-roaming on MTN's 3G Network), 20GB night surfer data per month and an additional 20GB Telkom anytime data per month which is available on Telkom network coverage which is non-roaming on MTN's 3G network. In total the subscriber will receive 40GB Telkom Anytime data and 20GB Night Surfer data per month.
4. Night Surfer Data shall be valid between 12am – 7am.
5. Subscribers who sign up for the Triple data SmartBroadband Wireless 20GB deal of the month, shall receive the triple data allocation for the duration of the 24-month contract. After 24 months, the additional 20GB Telkom anytime data allocation shall be removed and the subscribers shall only receive 20GB Telkom anytime data and 20GB night surfer.
6. The triple data SmartBroadband Wireless 20GB is a promotion and Telkom reserve the right to retract the offer at any time and with no prior warning to customers.
7. Telkom reserve the right to throttle and/or shape the traffic of the SmartBroadband Wireless 20GB service in the network peak times between 6pm and 11pm daily.
8. The Telkom's SmartBroadband Wireless 20GB offer shall be available on a 24-month contract that includes an LTE WiFi router.
9. SmartBroadband Wireless 20GB post-paid subscribers shall be allocated the inclusive 20GB Telkom Anytime data, 20GB Night Surfer and additional 20GB Telkom Anytime data at the beginning of the month, within the period of the 24 months' contract.
10. The SmartBroadband Wireless 20GB post-paid subscribers who deplete their inclusive allocated data, within a month have an option to top-up/purchase the LTE/LTE-A Once-off data bundles, which expires within 31 days from the date of activation.
11. SmartBroadband Wireless 20GB post-paid subscribers who top-up/purchase the LTE/LTE-A Once-off bundles (which expires within 31 days from the date of activation) will be allowed to carry over the remainder of the LTE/LTE-A Once-off data bundle into the next month, and shall expire on the set expiry date.
12. For example, a subscriber who depletes his/her inclusive data on the 20th October and top-up/purchase the LTE/LTE-A Once-off bundle which expires within 31days. The LTE/LTE-A Once-off bundle will expire on 21st November. On 1st November, the inclusive data will be allocated and the remaining LTE/LTE-A Once-off data bundle, will be carried over. The inclusive allocated data will always be the primary bundle that will be consumed first and once depleted then the remaining LTE/LTE-A Once-Off data bundle shall be consumed if still available.
13. RICA shall apply for the SmartBroadband Wireless 20GB
14. Subscription to Telkom's SmartBroadband Wireless 20GB service is subject to the availability of its LTE network coverage within the specified location and the subscriber will not be able to roam on MTN's 3G network. A Sales agent will be able to assist you with checking if your address is in coverage, alternatively you can check online at <http://www.telkom.co.za/coverage/> or send an SMS with your address to 43482 for verification?
15. The SmartBroadband Wireless 20GB service is provided as a fixed wireless broadband service for use in a fixed location and should a subscriber relocate, Telkom cannot guarantee and / or be held liable for lack of network coverage, reliability and throughput outside its specified LTE coverage areas.

16. Should a subscriber use his/her SmartBroadband Wireless 20GB service for mobility purposes Telkom shall not be liable for lack of LTE coverage and/ or throughput outside of its LTE coverage areas
17. 3G failover to Telkom Mobile's 3G network only will be supported on the SmartBroadband Wireless service.
18. Telkom shall endeavour to ensure that LTE coverage is available where Telkom stipulates it has LTE coverage. Telkom shall not, however, be held responsible for customers' failure to access the Internet in areas that are not eligible for LTE.
19. A compatible device is required to use Telkom's LTE services. The maximum speed that can be experienced by the subscriber is dependent on the speed specification of the device.
20. Telkom's LTE network currently supports voice calls; however, a subscriber will be required to contact Support on 081 180 through any means of communication available to them to request that the voice capability be enabled on their service.
21. A flat rate of R 2.75 on per second billing basis will apply for any voice call on SmartBroadband Wireless service, with the exception of emergency services (10111, 10177 and 112) and Telkom helpdesk 081 180 which are free from a Telkom Mobile SIM card.
22. SMS is enabled for normal usage, notification and balance enquiries.
23. SMS charge is set at 50c/SMS and MMS charge is set at 50c/MMS.
24. The out-of-bundle rate of R0.30c (thirty cents) per MB applies.
25. Inclusive allocated data bundles will expire at the end of the current calendar month. For example, at the beginning of each month subscribers will be allocated the inclusive data and at the end of the month the remaining inclusive data, which was not used will expire.
26. No carry-over shall apply to the Inclusive allocated data.
27. SmartBroadband Wireless 20GB subscribers shall be required to link a secondary mobile device to their plan via their My Telkom Mobile account in-order to consume the free Wi-Fi bundle which can only be consumed at a Telkom public Wi-Fi hotspot.
28. Telkom's LTE network is supported on the 2300MHz TDD Radio frequency spectrum and the experience may vary depending on the wall thickness at your premises/ location.
29. Telkom is not liable for any loss or damage to your property or equipment arising out of the provision, installation or maintenance and use of the service.
30. Telkom will not incur any liability whatsoever for any loss or damage as a result of any use, authorised or unauthorised, resulting from virus attacks, security vulnerabilities, or loss of information.
31. Prices are valid at date of print. E&OE.