

Terms and conditions

- Business Circle will be based on a 24 month contract from date of subscription of the Circle.
- Business Circle will be available for a promotional period and Telkom reserves the right to withdraw this promotion at any time.
- For Business Circle only certain Telkom Business products will apply.
- Only a maximum of up to 3 fixed lines and up to 30 Mobiles are allowed within each Business Circle. Business Circle can be applied to Junction lines, on a Telkom PABX, provided that no hunting facility is activated on these line(s). A maximum of 3 channels on the junction line will be allowed.
- The 3 fixed lines must be on the same Billing Account Number (BAN) but does not have to be the same site, meaning the Business customer must own all the lines on one account but the lines can be in e.g. Pretoria, Durban and Cape Town.
- Only the main fixed line member of the Business can create a Business Circle by subscribing to the VAS.
- Only the main fixed line member of the Business can add and remove fixed and mobile numbers from his circle.
- Removing of numbers in the Business Circle will only be allowed once a month.
- This offering is not available to self-paying Telkom Business Mobile customers that does not form part of the main member.
- The mobile numbers within the Business Circle must be Convergence or Telkom Business Mobile numbers.
- An individual who forms part of the Business Circle cannot belong to multiple Business Circles.
- The fixed number(s) must belong to the Telkom Network.
- The mobile number(s) must belong to the Telkom Mobile Network and be provided in terms of a Smartplan contract of 100 minutes or more.
- Subscriber should ensure that the nominated number(s), including port-in numbers are serviced by the Telkom Mobile network. Telkom Mobile shall not be held responsible for charges incurred by subscribers dialing numbers serviced by other operators.
- Business Circle is not available for pre-paid customers or hybrid/saver plans.
- A once-off activation charge will be applicable for the Business Circle that will be 100% discounted during the initial promotional period.
- The unlimited benefit applies to voice calls only.
- All International and premium rated voice calls are excluded from the unlimited calling benefit. International roaming will also be excluded and normal rates will apply.
- Nominated numbers include Telkom Business Mobile numbers, port-in numbers but excludes port-out numbers.

- Should a subscriber, who subscribed to this VAS, default on a monthly subscription, the service shall be deactivated without notice to the subscriber.
- Fair usage policy will be applicable. Details will be provided at the time of subscription.
- Telkom's Standard Terms and Conditions for the Provision of Telecommunications Services and Products, and Telkom's Subscriber Terms and Conditions apply to the fixed line and mobile services respectively. In the event of any discrepancy between these Convergence Business Circle Terms and Conditions and the aforementioned Telkom's Standard Terms and Subscriber Terms, the Convergence Business Circle Terms and Conditions shall prevail.
- E & O.E

Fair Usage Policy

- The purpose of the defined Fair Usage Policy is to ensure that the unlimited calls between members of the Business Circle group serve all Business Circle subscribers equally while not benefitting one subscriber more than another. The offer is applicable to calls originating from any SIM-card or fixed line number associated with the Business Circle group only, and is not intended and shall furthermore not be extended for use by any other person that do not belong to the group. Only employees of the same company (same legal entity) may be a member of the Business Circle of the customer (main member).
- Free Fixed to Fixed and Fixed to Mobile [Fixed stack]
- Usage shall be randomly monitored to determine abuse of the service.
- Usage of up to 1500 minutes from a fixed line to other fixed line or mobile numbers that are part of the Business Circle will be considered acceptable usage.
- All calls, which exceed the aforementioned volume threshold shall be billed for from the time of exceeding the permissible free period at the applicable rate at the time.
- All calls will be limited to duration of 60 minutes after which the call will be terminated.
- E & O.E
- Free Mobile to Mobile and Mobile to Fixed
- Usage shall be randomly monitored to determine abuse of the service.
- Usage of up to 500 minutes per month per mobile phone/line will be considered acceptable usage.
- All calls which exceed the aforementioned volume threshold shall be billed for from the time of exceeding the permissible free period at the applicable rate at the time.
- All calls will be limited to duration of 60 minutes after which the call will be terminated.

General rules

- Subscribers are required to abide by the rules of the promotion. Failure to abide by these rules shall result in revoking the promotion from the said subscriber.
- Business Circle VAS is intended for person to person communication only and cannot be used for machine to machine or machine to person applications. Machine to Person or

Person to Machine applications include, but is not limited to, Automatic Voice dialers, International Calling Dialers or Least Cost Routing devices connected to a PABX or similar Corporate communications systems. Telkom reserves the right, at its sole discretion, to remove an individual from the promotion due to cases of abuse, suspected fraud or malicious acts.

- Telkom furthermore reserves the right to suspend or change the promotion in its entirety due to, but not limited to, abuse, suspected fraud or malicious acts.
- All prices exclude VAT.
- The Network Terminating Unit (NTU) remains the property of Telkom.
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